

Job Description

Assistant Manager

As assistant manager you will be pivotal in providing the appropriate support to the manager and effectively lead and manage your team, with the ability to be the main port of call in the instance of manager holiday or absence.

Key Responsibilities

In Store Business

- Assisting in daily, weekly and monthly compliance / HR / H&S paperwork.
- Creation of efficient work flow and quality control systems and procedures for you and your team to follow.
- Knowing and following all H&S and food safety policies.
- Develop your team, teach and coach our ethos of hard work, constant improvement and engagement, ensuring we are all working for a common goal.
- Communicate with your team using a range of different methods - in person, shift briefs and more. Keep them involved.
- Manage and report maintenance issues where required to keep our sites in a fit condition.
- Work with the SGM to keep recruitment process alive, constantly be on the look out for great people to add to our team, creating a fantastic work environment to attract talent.

Whole Business

- Be part of the business leadership team, assisting senior team in planning and shaping of whole business strategy, bringing ideas to the table to help move us forward.
- Be an advocate for our leadership style; innovating, leaning and improving, everyday working to enhance what we offer to our customers and the way we do it.
- Keeping up good communication with all areas of the business - be quick to respond and act on emails (only during working hours).
- Manage your time well. Make time for personal development, a healthy lifestyle and rest well, meaning when you're working you're on top form.
- On Shift: Take responsibility for everything that happens. Stay 100% focused, 100% of the time
- Manage your teams actions to drive our Key Performance Indicators; cost control, pizza quality and amazing service.
- Use your time on shift to be curious, keep questioning what we do, use that to create suggestions and ideas to bring your weekly management meetings.
- Work with the team to drive some of your in-store business responsibilities and empower them to take action to do the same.



ASSISTANT MANAGER - NEW VERSION

About Us

We make sourdough pizza, using fresh local ingredients, made by people with passion for what they do and who they serve. We started life in the back of a Landrover Defender in 2013 selling pizzas at festivals, markets and local towns across Somerset. We now serve our fresh and fast handmade sourdough pizzas from four locations in Bristol, and have an expanding events side of the business.

An ethos of loyalty, commitment and hard work compliments a wicked sense of humour, and a love for what we do running through all areas of our business. Looking after our team is key, and in turn, you look after our customers.

The Role

As Assistant Manager you will be pivotal in providing the appropriate support to the manager and effectively lead and manage your team, with the ability to be the main port of call in the instance of manager holiday or absence. An awareness of the standards inside and out is key, and having a passion for every customer to enjoy their experience with us, as well as ensuring other team members do to. Assistant Managers have a distinct responsibility, ownership and accountability. An Assistant Manager will have the ability to care for the restaurant, acting on behalf of the General Manager in their absence.

Responsibilities

In-Store Business

- Creation of efficient work flow and quality control systems and procedures for you and your team to follow.
- Knowing and following all health & safety and food safety policies.
- Develop your team, teach and coach our ethos of hard work, constant improvement and engagement, ensuring we are all working for a common goal.
- Communicate with your team using a range of different methods.
- Manage and report maintenance issues where required to keep our sites in a fit condition.
- Work with the General Manager to keep recruitment process alive, constantly be on the look out for great people to add to our team, creating a fantastic work environment to attract talent.

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- Work with the team to drive some of your in-store business responsibilities and empower them to take action to do the same.

What We Are Looking For

- Passion for making people happy, building a positive, energetic environment, and creating amazing pizzas every time.
- Experience in hospitality (at least 2 years preferred) or customer-facing roles.
- Previous kitchen experience is not required, as full training is provided, but a willingness to learn is essential.
- High energy, positive attitude, and ability to work in a fast-paced environment.

Job Type: Full-Time

Pay: £14.00-£14.42 per hour

Expected hours: 35 per week

Additional Pay: Tips